

Received & Inspected

AUG 31 2011

FCC Mail Room

1300 CRYSTAL DRIVE, APT. 402
ARLINGTON, VA 22202

August 25, 2011

Federal Communications Commission (FCC)
445 12th Street Southwest
Washington DC 20554-0005

**Re: FEDERAL COMMUNICATIONS COMMISSION
47 CFR Part 64
[CG Docket Nos. 11-116 and 09-158; CC Docket No. 98-170; FCC 11-106]
Empowering Consumers To Prevent and Detect Billing for
Unauthorized Charges ("Cramming"); Consumer Information and
Disclosure; Truth-in-Billing and Billing Format
ACTION: Proposed rule. (76 FR 52625) issued August 23, 2011**

Dear Commission:

In response to the above Federal Register Notice of Proposed Rulemaking please see my appended communication to Verizon that indicates an unsupported monthly charge by any State of Virginia or Federal regulation to my telephone statement which has caused me much concern. Verizon's Federal Universal Service Fund is in my view their own charity which they should not expect their customers to pay. I strenuously object to supporting this charity and am definitely not inclined to contribute to a charity of some company.

Will the FCC please consider this charity on Verizon's telephone statements as unauthorized billing charges that must be refunded to customers? If your response is merely to point me to the State of Virginia Communications Commission, then please pass my letter to them directly.

Respectfully,

/s/

S.L. Hassan

Enclosure

No. of Copies rec'd
List ABCDE

0

Received & Inspected

AUG 31 2011

FCC Mail Room

August 22, 2011

1300 CRYSTAL DRIVE, APT. 402
Arlington, VA 22202

Verizon
140 West Street
New York, NY 10007
and
Virginia State Corporation Commission
Telecommunications
P.O. Box 1197
Richmond, Virginia 23218

Re: Account No. 000770802368 94Y

Dear Verizon and Virginia Telecommunications Commission,

On August 3, 2011, I telephoned Verizon Customer Service to explain what Federal Universal Service Fund charge and VA Cost Recovery Surcharge included which appear on my monthly Verizon statement. These are welfare charges. In the economic situation this country finds itself in, I think it is morally wrong to be charged to contribute monthly \$3.04 to Verizon's charitable Fund since no Virginia State regulation mandates this charge be passed to customers. I have my own obligations, e.g., churches, cemeteries, etc. to contribute to. In my view, Verizon must take full responsibility for its own charitable obligations without expecting me to support this Fund. This raises the issue as to how sincere, or more pointedly, insincere the Company actually is in supporting its own charitable obligations itself? Verizon certainly has more funds at their disposal than I do. The Verizon telephone statement of March 27, 2010 listed this Fund as a VA Federal Universal Service Fund Surcharge with a charge of \$0.87; this charge increased throughout 2010.

Concerning Virginia's Cost Recovery Surcharge, I am charged a monthly fee of \$0.17 in addition to VA Communications Sales Tax of \$3.11 and a VA Public Rights-of-Way Use Fee of \$0.83 cents. Taxing and double taxing the populace is not the answer, nor is welfare. Welfare in this country, which has grown to enormous proportions, is not a solution.

The monthly charges of Verizon and Virginia's Cost Recovery Surcharge are illegitimate. The U.S. is not completely a welfare state quite yet and I object strenuously to being charged these amounts. Less government spending, deficit elimination and job creation for the millions unemployed in this country is central to restoring the dignity and well being of America's hard working and highly productive labor force and a vibrant U.S. economy.

Verizon, I request reimbursement for these illegitimate charges on all my telephone bills. I look forward to your prompt action to this issue.

Respectfully,

/s/

Shirley Hassan